



> Enabling Pervasive Connectivity™

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Dear Gentlemen,

I would like to take the opportunity to tell you how pleased we are with the site you developed for Zeevo. I am especially impressed with your patience, perseverance, and dedication to working with us as we changed project managers and the whole concept of the website. We now realize it would have been wiser to go with your recommendations the first time as they proved to be correct. I guess experience really does pay!

The site you developed for our company is excellent. I performed pre- and post-usability studies and the new site fits our needs perfectly. Our customers are very happy with the results, which adds to our credibility and thus our satisfaction. I want to thank you once again for your many ideas and input that helped us fine-tune our vision of the site.

Also, I would like to address the extra effort you put in when it came to crunch time. I thought that with all of the extra changes, the delivery would be late. Everyone here at Zeevo appreciates the effort you put in to make the delivery on time with excellent quality. The testing process you put the site through before it was released resulted in zero bad links, no blank pages or missing information, and the site works on all of our customer's machines and browsers. This is a big deal; I know how easy it is to make a site that is usable in the USA but unworkable in Asia. Our site was flawless upon delivery.

I look forward to many years of close collaboration between Zeevo and Trivalley. Thank you for helping to make this a relationship to last. I highly recommend your company for any web site project I hear about.

Regards,

Dayna Hubenthal
Marcom
Zeevo, Inc.